

February 2, 2026

Re: Bausch + Lomb's Preloaded Capsular Tension Rings (ACPi-11 and AC001102-PL)

Dear Valued Customer,

Bausch + Lomb strives to provide quality products and equipment to meet our customers' needs and help restore sight to millions of people around the world. An integral part of our mission is helping people see better to live better and we thank you for your support in using our products in your practice.

I am writing to inform you that we will have a product shortage for ACPi-11 until further notice. **However, we were able to secure exceptional importation with Health Canada for the AJL Preloaded Capsular Tension Rings (AC001102-PL) to continue to support you.**

What does this mean for you?

As of today, you can continue to order your Preloaded Capsular Tension Rings via Bausch + Lomb. Instead of placing your order with the product code ACPi-11, please do so with product code AC001102-PL. Should your PO come to us with the wrong product code, we'll simply ask you to revise your PO before shipping the units. Pricing will be matched for this new product; nothing changes with your current contracts.

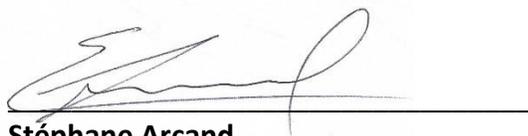
As we begin to receive product from AJL, orders will remain on manual allocation to prevent the possibility of backorders. We will start to ship orders (and any backorders) as of February 9, 2026. Additional units will come to us monthly from Europe.

Attached files in this document are the Spec Sheet, the complete IFU, and a summarized IFU one-pager (taken from the complete IFU) for the AC001102-PL.

Bausch + Lomb is keen to work with you to ensure that your services are unaffected and that you benefit from a smooth and risk-free transition. You may also reach out to the surgical sales representative at your leisure.

We remain committed to working with you to meet your surgical and treatment needs for the future. We would like to take this opportunity to thank you for partnering with Bausch + Lomb in recent years and look forward to working with you in the future.

Yours sincerely,



Stéphane Arcand
Business Unit Director, Surgical
Bausch + Lomb Canada